



HPS

HOMESTEAD PUBLIC SERVICES

WATER ENERGY SANITATION

Community-Owned Services Since 1916

• RESIDENTIAL CHECKLIST •

START A NEW SERVICE | TRANSFER SERVICE | STOP SERVICE

THE CITY OF HOMESTEAD MAKES IT EASY FOR OUR CUSTOMERS TO REQUEST TO START, TRANSFER, OR STOP SERVICES.

DOCUMENTS NEEDED

IF YOU OWN AND NEED TO START OR TRANSFER SERVICE:

- Copy of valid government issued ID (State Issued Driver License or Passport Book)
- Proof of Ownership (see below for acceptable documents)
 - Warranty Deed
 - Tax Deed (Courts)
 - Settlement Statement Deed (HUD)
 - Certificate of Title (Auction/Bank)

IF YOU RENT A COMMERCIAL PROPERTY:

- Copy of valid government issued ID (State Issued Driver License or Passport Book)
- Copy of fully executed Lease Agreement

TO STOP SERVICE, YOU NEED TO PROVIDE:

- Copy of valid government issued ID (State Issued Driver License or Passport Book)

MAKING A REQUEST ONLINE:

1. Visit www.homesteadfl.gov/startstop
2. Click on Utilities Customer Service
3. Select Residential
4. Complete the application and pay any required fees. (Active Duty, Reserves, or Veterans may have deposit waived.)
5. Customer Service team reviews application within 24 hours and will follow up with your customer account details or request additional information to complete your request. Note: Email correspondence will be sent from customerservicequestions@homesteadfl.gov





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MAKING A REQUEST IN-PERSON:

1. Visit us at City of Homestead City Hall, 100 Civic Court, Homestead, FL 33030.
2. Be sure to have all required documentation with you when you visit us.

DEPOSIT & CONNECTION FEE ESTIMATOR:

Deposit	Electric	Water	Sewer	Deposit Waived For
Maximum	\$250	\$53.72	\$69.24	Excellent Credit
Minimum	\$150	\$53.72	\$69.24	
Deposit is based on credit rating				

CONNECTION FEES:

Service	Electric	Water
Residential	\$20	\$30.89

PUBLIC SAFETY INSPECTION & MILITARY INCENTIVES:

1. A safety inspection will be required for properties within the City of Homestead if the property has not had electric service within the last 12 months.
2. The City of Homestead waives deposit for military men and women (active duty, reserve, or honorably discharged). To take advantage of this incentive, provide the following information:
 - Active Duty/Reserve - Contact Name and Phone number (commanding office)
 - Honorably Discharged/Veteran - Completed DD214 Form

